A SMALL-BUSINESS PHONE THAT OFFERS BIG-BUSINESS VALUE

BENEFITS

- Great for Microsoft Teams users who want (or need) a dial pad and full MSFT integration.
- Ideal for glove-hand use in retail, warehouse, and manufacturing locations, thanks to durable design and debris resistance.
- Easier telephony deployment and IT support with Poly Lens robust provisioning and management.
- Make any reception area look world-class with next-gen modern phone design.
- Easy to place anywhere with a two-position stand and optional wall mount (sold separately).

POLY CCX 350 - ENTRY-LEVEL IP DESK PHONE

Get everything you want from a desk phone: The CCX 350 Microsoft Teams-integrated IP phone offers industry-leading HD audio, giving you incredible value at a great price. Shut out distracting background noise with our exclusive Acoustic Fence and NoiseBlockAI technologies. Durable construction and seamless keypad design make this a phone for any environment. It's even an advanced speakerphone with world-class echo cancellation to keep your conversations on track. Stylish enough to brighten up any desktop or wall, versatile enough for any office or home office, and feature-rich enough to surpass far more expensive models, it offers enormous value in a slim, streamlined package.

- Poly HD Voice with Acoustic Clarity technologies.
- Traditional dial pad experience.
- Poly Acoustic Fence and NoiseBlockAI technologies.
- Full-duplex speakerphone operation and echo cancellation.
- Full Microsoft Teams integration on a dial-pad phone.

POLY CCX 350 IP PHONE

SPECIFICATIONS

USER INTERFACE FEATURES

- 2.8" color LCD screen (640 x 480 pixels)
- Dedicated Microsoft Teams button
- Rugged surfaces to aid in durability and debris resistance
- Voicemail support
- One USB-C port (2.0 compliant) for media and storage applications
- Adjustable font size selection (regular, medium, large)
- Normal and dark mode
- Multilingual user interface including Arabic, Chinese, Czech, Danish, Dutch, English (Canada/ US/UK), French, German, Hungarian, Italian, Japanese, Korean, Norwegian, Polish, Portuguese, Romanian, Russian, Slovenian, Spanish, and Swedish

AUDIO FEATURES

- Poly HD Voice technology delivers lifelike voice quality for each audio path; handset, hands-free speakerphone, and optional headset
- Poly Acoustic Fence technology removes background office noise heard by far end when using handset or wired headsets
- Poly Acoustic Clarity technology providing full-duplex speakerphone conversations, acoustic echo cancellation and Poly NoiseBlock AI background noise suppression
- Poly NoiseBlock AI technology removes most background noise when using the speakerphone even while you are talking
- TIA-920 wideband audio, type 1 compliant (IEEE 1329 full duplex)
- Frequency response—150 Hz—7 kHz for handset, optional headset and hands-free speakerphone modes
- Codecs: G.711 (A-law and μ-law), G.729AB, G.722 (HD Voice), G.722.1, G.722.1C, Opus, iLBC, Siren7, Siren14, G.719, SILK
- Individual volume settings with visual feedback for each audio path
- Voice activity detection
- Comfort noise generation
- DTMF tone generation (RFC 2833 and in-band)
- Low-delay audio packet transmission
- Adaptive jitter buffers
- Packet loss concealment
- OPUS support

HEADSET AND HANDSET COMPATIBILITY

- Dedicated RJ-9 headset port
- Hearing aid compatibility to ITU-T P.370 and TIA 504A standards
- Compliant with ADA Section 508 Subpart B 1194.23 (all)
- Hearing aid compatible (HAC) handset for magnetic coupling to hearing aids
- Compatible with commercially-available TTY adapter equipment
- USB headset support

NETWORK AND PROVISIONING

- SIP protocol support
- SDP
- IETF SIP (RFC 3261 and companion RFCs)
- Two-port gigabit Ethernet switch
- 10/100/1000Base-TX across LAN and PC ports
- Manual or dynamic host configuration protocol (DHCP) network setup
- Time and date synchronization using SNTP
- FTP/TFTP/HTTP/HTTPS server-based central provisioning for mass deployments
- Provisioning and call server redundancy supported
- SIP signaling
- RTCP and RTP support
- Event logging
- Syslog
- Hardware diagnostics
- Status and statistics reporting
- IPv4 and IPv6
- UDP

SECURITY

- Media encryption via SRT
- Transport layer security (TLS)
- Encrypted configuration files
- Digest authentication
- Password login
- Support for URL syntax with password for boot server address
- HTTPS secure provisioning
- Support for signed software executables

POWER

- Built-in auto sensing IEEE 802.3af Power- over-Ethernet (Class 3) 13 W (max)
- External Universal AC/DC Adapter(optional) 5 VDC @ 3 A (15 W)
- ENERGY STAR® rated

REGULATORY APPROVALS

- Australia RCM
- Brazil ANATEL
- Canada ICES and NRTL
- China RoHS 2.0
- EEA CE Mark
- Indonesia SDPPI
- Japan VCCI
- Mexico NYCE
- NZ Telepermit
- Saudi Arabia CITC
- South Africa ICASA
- South Korea KC
- USA FCC and NRTL
- UKCA mark

SAFETY

- UL 62368 -1
- CAN/CSA C22.2 No. 62368-1:19
- EN 62368 -1
- AS/NZS 62368 -1

EMC

- FCC Part 15 Class B
- ICES-003 Class B
- EN 55032 Class B
- CISPR32 Class B
- VCCI Class B

OPERATING SYSTEM

- Android 9
- Android 11 (post FA)

OPERATING CONDITIONS

- Temperature: 0 to 40 °C (+32 to 104 °F)
- Relative humidity: 5% to 95%, noncondensing

STORAGE TEMPERATURE

- -40 to + 70 °C (-40 to + 160 °F)

POLY CCX 350 BUSINESS MEDIA PHONE COMES WITH:

- Console
- Handset with handset cord
- Network (LAN) cable—CAT-5E
- Desk Stand
- Setup Sheet

SIZE UNIT

- 18.8 cm x 21.4 cm x 4.2 cm WxHxD (7.4 in x 8.4 in x 1.6 in WxHxD)

WEIGHT

- Unit box weight: 1.043 kg (2.23 lbs)

UNIT BOX DIMENSIONS

- 22.2 cm x 24.3 cm x 6.9 cm WxHxD (8.7 in x 9.6 in x 2.7 in WxHxD)

MASTER CARTON QUANTITY

- Ten (10)

WARRANTY

- One (1) Year

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LEARN MORE
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